

Subject:
Reservation Confirmation - Please Scroll Down
From:
ConfLett@ReserveAmerica.com
Date:
Wed, 30 Aug 2006 14:57:13 -0400 (EDT)
To:
drdbiker@aol.com

DON DAMOTH
4610 SLEEPY HOLLOW DR.
RENO NV 89502

Wed., Aug 30 2006

Home: (775) 857-1101

National Recreation Reservation Service - Reservation Confirmed

Reservation # 1-5404947 State: CALIFORNIA
Reserved for: DON DAMOTH Nat'l Forest/Lake: FS-BRIDGEPORT RD
Client # 1-1024794 Facility: CRAGS CAMPGROUND
of People: 30 to a Max of 45 Site GROUP//
of Vehicles 10 Site type GRP STANDARD SINGLE
Equipment:
Arrival date: Fri Aug 24 2007 Depart date: Sun Aug 26 2007
Check in time: 2:00 pm Check out: 1:00 pm
Golden Age #
Golden Access #

PRICING DETAILS

Reservation Fee	\$ 9.00	Payments received	\$ 179.00
Use Fee	\$ 170.00		
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Total charges	\$ 179.00	Total payments	\$ 179.00
Balance owing	\$ 0.00		

Payment Date	Amount	Payment Method	Receipt	Comment(s)
Aug 30 2006	\$ 179.00	VISA	1-4488197	VISA

IMPORTANT BILLING INFORMATION The billing company that will appear on your credit card statement for a reservation sale will read "ReservUSA, 1-888-448-1474, Ballston, New York." Please make note of this.

NOTES

California fishing regulations are in effect.
Black bear habitat-food containment precautions in effect.
At least one guest must occupy the site the first 24 hours for the site to be held. Leaving an empty vehicle or camp equipment does not signify occupancy.
An additional per day per vehicle fee will be collected at the campground.

DIRECTIONS

From Bridgeport, California, take Highway 395, turn south at Twin Lakes Road and travel 9.6 miles, turn left onto paved road across from the Twin Lakes Resort laundromat. Travel approximately 0.6 miles, go across Robinson Creek Bridge and turn left into campground.

Your Reservation:

Requests for changes and cancellations should be made by calling the NRRS at 1-877-444-6777.

Should there be any problem with your reservation or refund, please contact Customer Service at 1-888-448-1474.

You may be charged applicable additional fees (extra vehicle, firewood, visitors, additional equipment, etc.) when you check-in.

Reserved campsites and group overnight facilities will be held until check-out time on the day following your scheduled arrival. Group day use facilities will be held until check-out time on your scheduled arrival date.

Comments or questions concerning our reservation service may be provided by contacting Customer Service at 1-888-448-1474.

Policies

Billing Information: If you paid by bankcard, your monthly statement will contain a reservation billing under the name "RESERVUSA 888-448-1474 Ballston NY ", Please make note of this. If you have questions, please call the toll free number listed above.

Changes and Cancellations: A \$10.00 service fee will apply if you change or cancel your reservation.

Late Cancellations:

- **Individual Campsites:** If you cancel an individual campsite reservation within three days of your scheduled arrival date, you will be charged the \$10.00 service fee and forfeit the first night's use fee.
- **Cabins:** If you cancel a cabin reservation within 14 days of your scheduled arrival date, you will be charged the \$10.00 service fee and forfeit the first night's use fee. No-shows, Early Departures, or Cancellations after the scheduled arrival date, are not entitled to a refund. Cancellations for single night's use for Alaska cabins will not be assessed a service fee.
- **Group Facility:** If you cancel a group facility reservation within 14 days of your scheduled arrival date you will be charged the \$10.00 service fee and forfeit the first night's use fee or the total use fee for day use facilities.

No-shows: If you do not arrive at the campground or group facility and do not cancel the reservation in accordance with the above policies, you will be assessed a \$20.00 service fee and forfeit the first night's use fee or the total use fee for day use facilities.

Refunds: Refunds must be requested no later than 14 days after your scheduled departure

date.

- Reservation Fee: If a reservation fee is charged, it is non-refundable.
- Service Fee: This fee will be deducted from the amount of the refund you receive.
- Bankcard Purchases: Refunds for bankcard payments will be issued as a credit to your bankcard.
- Check or Cash Purchases: Refunds for payments made by check or money order, and cash payments at selected campgrounds will be issued as a check refund. A refund will be processed within 30 days of receipt and approval.
 - Refund request made during or after the departure can only be processed when approved by the facility management staff based upon local policy.

Emergency Closures: In the event of an emergency, every attempt will be made to notify users. All fees paid will be refunded in a reasonable time period.

Golden Age or Golden Access Passports: If you have either of these Passports, they provide you with a fifty-percent discount on the recreation use fee for individual campsites. This discount does not apply to fees for Alaska cabins or group facilities.

- Making Reservations: Customers that have one of these Passports are required to provide the Passport number at the time the reservation is made to receive the discount. If the customer makes more than one reservation for the same location and date(s), the discount will only apply to the site the Passport holder occupies.

- Upon Arrival: Customers using one of these Passports are required to present the Passport and one form of identification to confirm the discount. If you do not provide proper documentation, you must pay the full recreation use fee prior to using the facility.

Changes to the Policies and Procedures: The NRRS reserves the right when necessary to modify reservation policies. Current reservation policies are available on the Internet at: www.reserveusa.com/policies/ and at participating field locations.

Please visit our website is www.ReserveUSA.com